

Business Customers – Pricing Review

April 2020

Rainbow Communications' ethos is, and always has been, to provide our business customers with a highly cost-effective service. In fact, since our establishment in 1998, we have managed inflationary pressures by reducing internal costs as opposed to applying price increases.

However, as you may be aware, the telecoms industry is going through a major transformation with many fixed-line voice services migrating to hosted voice and SIP-based services following the Openreach announcement regarding the Public Switched Telephone Network (PSTN) switch off in 2025.

In addition to this, we continue to face increasing costs in line with inflation. As a result, it has become necessary to review our pricing structure. After much consideration, Rainbow Communications has decided to apply a 2% price increase to its monthly charges to help cover increased operating costs. The increase will take effect from 1 April 2020.

The following products will be affected by the price increases applied as standard:

- Calls and Call Bundles
- Analogue line rental
- ISDN2 / 30 lines
- VOIP Services
- Broadband and Leased Line

This is not a decision Rainbow Communications has taken lightly and it is certainly not our intention to implement further or regular increases – rather, we remain committed to the provision of a highly competitive, comprehensive telecoms service to support your business needs.

If you're unsure how these changes might affect you or to discuss your account, please call your account manager on 0800 018 8082, or email info@rainbowcomms.com.

Price Review Update - June 2020

Due to COVID-19 Rainbow has postponed this price increase until 1 July 2020.

Rainbow House
286 Ballygowan Road
Belfast BT23 6BL

t. 0800 018 8082
f. 0800 018 9878

www.rainbowcomms.com

Ellismuir House
Tannochside Park
Glasgow G71 5PW

t. 0800 051 9644
f. 0800 051 9645

Rainbow Communications
34 Pearse Street Dublin 2
Rep. of Ireland

t. 1800 80 5000
f. 1800 80 5001

Search Rainbow
Communications



Search Rainbow
Communications



@rainbow_comms

