



## Opening Hours

Function	Opening Hours	Exceptions	Out of Hours Support
<b>Customer Support</b>	Monday to Friday 08:00 - 17:30	Closed bank holidays: Out of Hours cover available, based on Customer Support Agreement	Cover available, based on Customer Support Agreement
<b>Provisioning Desk</b>	Monday to Friday 09:00 - 17:30	Closed bank holidays	Not Available
<b>Mobile Telephone Support</b>	Monday to Friday 09:00 - 17:15	Closed bank holidays: Out of Hours cover available, based on Customer Support Agreement	Cover available based on Customer Support Agreement
<b>Accounts &amp; Billing</b>	Monday to Friday 08:30 - 17:15	Closed bank holidays	Not Available
<b>Account Management</b>	Monday to Friday 09:00 - 17:00	Closed bank holidays	Not Available

## Call Us

Department	Telephone
<b>Rainbow Head Office</b>	0800 018 8082 028 9037 9000
<b>Customer Support</b>	0808 141 1150
<b>Accounts</b>	0800 018 8082 Option 3
<b>All Other Departments</b>	0800 018 8082 Option 4

## Email Us

Department	Email
<b>General Enquiries</b>	info@rainbowcomms.com
<b>Customer Support</b>	customerservices@rainbowcomms.com
<b>Provisioning Desk</b>	provisioning@rainbowcomms.com
<b>IT Support</b>	itservices@rainbowcomms.com
<b>Mobile Telephone Support</b>	customer care@rainbowmobile.co.uk
<b>Accounts</b>	accounts@rainbowcomms.com
<b>Account Management</b>	amsupport@rainbowcomms.com