

RAINBOW ADMINISTRATION CHARGES

HARD COPY INVOICING*	-	£5
NON DIRECT DEBIT*	-	£5
TEMPORARY SUSPENSION OF SERVICE	-	£10
RECONNECTION FEE	-	£100
SINGLE LINE CANCELLATION (SINGLE CONNECTION) **	-	£20
ADSL/FTTC BROADBAND CANCELLATION ** (SINGLE CONNECTION NOT SUPPORTING VOIP SOLUTION)	-	£20

All charges are exclusive of VAT

NB: BUSINESS CONTRACTS AND "IN TERM" SMALL BUSINESS CONTRACTS : PLEASE REFER TO CLAUSE 7 OF T&Cs FOR CANCELLATION OF MULTIPLE SERVICES

SMALL BUSINESS 30 DAY CONTRACTS : WILL ATTRACT AN ADMINISTRATION CHARGE PER SERVICE CANCELLED

* *Monthly Recurring Charge*

** *One-off Charge for single product (for cancellation of multiple services please refer to Clause 7 of T&Cs)*