



# VOICE IN THE CLOUD

## FLEXIBLE AND FEATURE RICH PHONE SYSTEM

- ☎ High Definition Calls over the Internet.
- ☎ Data Security to ISO 27001 standards.
- ☎ Business Continuity to ISO 22031 standards.
- ☎ Feature rich telephone system, without costly investment.
- ☎ Adaptable to meet any business demands.
- ☎ All delivered from the cloud, no hardware or maintenance costs required.

Being in the cloud, Rainbow Voice can be shaped and reshaped to fit your changing business. Redirect, record, transfer or queue your incoming calls from the comfort of your office.

## RAINBOW VOICE FITS YOUR BUSINESS

Rainbow Voice telephone service will be tailored to your business. We will take you through the following steps to ensure that you get the best results from your new 'in the cloud' service. Then you can add, remove or change user settings, allowing you to keep on top of costs, whilst maximising your team's productivity.

### Choose your internet connection and data allowance

Rainbow has a range of ADSL and Fibre broadband packages to suit your business usage needs. From a single telephone office to a multi-site location our internet packages will deliver the speeds and reliability required for your 'in the cloud' system. (P.S. You may be able to keep your current supplier).

### Choose your user packages

Rainbow Voice offers three user packages tailored for office and mobile working. Additional features can be added to each user package to ensure your telephone system fits your business.

### Choose your optional features

Additional features can be added to each licence, enhancing their feature bundle or aid in meeting regulatory requirements. This may include a receptionist console, call recording or hot desking.

### Choose your IP phone

We will help you choose the right phones for the right people. We have a wide range of handsets to suit each users different needs. (P.S. If you have IP phones already, these may be compatible with Rainbow Voice).

### Choose your minutes bundle

Just like your mobile, choose the amount of minutes your business uses. These are shared between all of your users and sites, removing unexpected bills.

## Why Choose Rainbow?

- Founded in 1994, Rainbow now employs over 100 people.
- We already support over 10,000 businesses in the UK and Ireland.
- We can supply all your telecommunications, making life easy.
- Strong organic growth, with no debt.

# RAINBOW VOICE IN THE CLOUD USER PACKAGES

## Rainbow Voice Office

Ideal for those communal areas or rooms that you just need a phone, allowing your team to be contactable in the lobby, workshop or canteen.

### Features include:

- ☎ Automatically Route Calls
- ☎ Caller ID & Control
- ☎ Call Forward, Transfer and Hold
- ☎ Three Way Calling

## Rainbow Voice Office Plus

Give your office-based team the features they expect with a few added extras. Rainbow Voice Office Plus gives you all of the benefits of our Office package, **plus**:

- ☎ Calling Line Identity
  - ☎ Transfer Calls
  - ☎ Put Calls on Hold
  - ☎ Conference Calls
  - ☎ Park Calls & Answer Calls from Other Phones
  - ☎ Call Forwarding
  - ☎ Do Not Disturb Mode
  - ☎ Automatic Call Acceptance or Rejection
  - ☎ Call Waiting
  - ☎ Voicemail to Email
  - ☎ Personalised Announcements
  - ☎ Call Directory
  - ☎ Remote Office
  - ☎ Auto Attendance
  - ☎ Hunt Groups to Direct Calls to Free Users
  - ☎ Contact Directories
  - ☎ Music on Hold
- Optional Extras:**
- ☎ Desktop and Mobile Apps for iPhone and Android
  - ☎ Call Recording
  - ☎ Fax to Email
  - ☎ Hot Desking
  - ☎ Reception Console
  - ☎ Auto Call Distribution

## Rainbow Voice Mobile

Empower your team to work where and when they need, with a range of smartphone apps and conferencing facilities. Access the features of Office Plus, and:

- ☎ Manage your calls on the go with your iOS and Android apps and use your mobile as if it was your office phone when connected to WiFi.
- ☎ Conference call with up to eight people, cutting out the need to travel to meetings.

## Add an IP Handset £3 per month\*

We have a range of handsets for you to choose from. However to help you keep your investment costs down, we can provide you with our most popular handset for £3.00 per month\*.

## Add a FREE Non-geographic Number

Give your business that national feel with a non-geographic number.

Whether you are a small business or a multi-site organisation, we all have something in common, telephones. Traditionally only the largest organisations could access feature rich telephone systems, which were inflexible, expensive to maintain and had a defined lifespan.

## **RAINBOW VOICE CHANGES THIS.**

### **Take your calls with you.**

Calls are made in high definition 'in the cloud'. As long as you have an internet connection you can do business wherever and whenever. Access your calls from your favoured device, be that your desktop phone, smart phone, tablet or PC.

### **Reduce costs whilst increasing flexibility.**

Access a wide range of features that can be tailored to specific users or devices. You are in control, adding and removing features or users as your business demands, from the Rainbow Voice Online User Portal, so no more waiting on engineers. We are here to help, when needed.

### **Do not worry about expensive equipment.**

We will look after your telephone system from our customer service centre. Rainbow Voice is maintained, backed-up and upgraded 'in the cloud'.

### **Rainbow Voice lets you connect with your business.**

## **Why Rainbow Voice?**

- ☎ Delivered by Broadsoft, the global power behind 18 of the 25 global carrier grade cloud telecommunications networks.
- ☎ Industry leading security.
- ☎ Free company on net calls.
- ☎ Choose the device and features you want.
- ☎ Add, remove and make changes as needed.
- ☎ Be contactable wherever you are with just one number.
- ☎ Low set up and on-going costs.
- ☎ No need for expensive disaster recovery plans, just re-direct your calls.
- ☎ Join the cloud revolution and future proof your telephony system.

**0800 018 8082**  
**028 9037 9000**

**[www.rainbowcomms.com](http://www.rainbowcomms.com)**

Rainbow Communications,  
286 Ballygowan Road, Belfast BT23 6BL