

01-12-13



Dear Customer,

Ref: Price Change 1st January 2014

From the 1st of October 2013 BT increased call, line rental, broadband, care level and bundle charges to business customers by an average of 5% making the saving between Rainbow and BT even greater!

We are aware that any increase however small will not be welcomed – but unlike BT Retail we will only increase calls on the tariffs mentioned below to include call rounding to either 30 second or whole minute increment in line with our BT plan tracking. Our broadband, line rental and other products will not be affected.

Rainbow Communication will not implement any changes until 1st January 2014, this change only applies to our tariffs that track BT Retail Business Plans:–

Free minutes Plan
% Discounted Business plans
Our range of RB Plans

This change is in accordance with our T&C's.

Should you wish to discuss this change or discuss other tariffs available please contact Rainbow Communications on 028 90379000 and ask to speak with your Account Manager.

Yours Sincerely



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